



Ucar Properties
Unit 1-8 Centenary Estate
Jeffreys Road, Enfield
London, EN3 7UD

12 February 2021

Barnet Licencing Sub-Committee
Commercial Premises
London Borough of Barnet
London

Ref: TFC Burnt Oak, 104 Burnt Oak Broadway, Edgware, HA8 0BE

Dear Licencing Sub-Committee members;

I would like to take the opportunity to address concerns on the sale of alcohol from our supermarket and anti-social behaviour.

TFC Supermarkets have been running responsibly for over 25 years and operate a number of supermarkets in the London area. We carry a wide range of international food and beverage items and are aimed at weekly grocery shoppers who are looking for foods which can connect them with their homelands overseas; and visitors looking to try something more Mediterranean in nature. We provide both food and non-food products from several nationalities such as Greece, Turkey, Portugal, Iran, Morocco and more.

Our supermarkets have multiple manned grocery and deli counters which provide freshly baked goods, fresh meat and vegetables. The delicatessen counters offer a range of items such as olives, cheese and pickles, as well as pulses, spices, nuts and snacks.

I outline these to demonstrate that we operate a fresh, modern approach with regard to our supermarkets with a wholesome regard for our customers and those we serve in our local areas.

We do carry a range of wines, spirits, craft beers and ciders which appeal to those who are looking to try something not normally found on the shelves in standard supermarkets – this is reflected in the pricing model of our stores and are not pitched at the lower end of the market.

We employ the use of an alarmed anti-theft system for the spirits which would be kept with the other alcohol. Our manned counters are to be located throughout the store which means physical surveillance is comprehensive.



To address concerns on anti-social behaviour:

- We have no issues with providing CCTV as described within the conditions;
- We are happy to maintain a refusals / incident register;
- We are happy to operate the operate a challenge 25 policy;
- We are not intending to sell alcohol in open vessels and our clientele are primarily grocery shoppers.

Although this is late notice we would be delighted to invite you to our TFC Leytonstone branch where you will be able to see the supermarket operations for yourselves. I have enclosed a number of photos showing that store – the template on which the Burnt Oak store will be based.

Having spoken at length with number of police officers who represent the area in the Met we are happy to work with them to help bring order and control to the area.

We look forward to hearing your decision.

Toby Lewin-Lloyd

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TFC Leytonstone shop floor



TFC Leytonstone shop floor



TFC Leytonstone fruit and veg stalls



TFC Leytonstone Deli counter



TFC Leytonstone Butcher counter